

Home Security of America
1861 Ludden, Cross Plains, WI 53528,
Darlene Schwab, 608-798-6004
Darlene.Schwab@onlinehsa.com; www.onlinehsa.com



Home Security of America, HSA, is a national franchise founded in 1984. The Cross Plains call center employs 74 people. The company provides home warranties to realtors and individuals interested in having warranty coverage on specific mechanicals in the home.

Home Security of America

- Employs someone diagnosed with an autism spectrum disorder and other mental health issues.
- Donates money to the Cross Plains annual community festival
- Provides free warranty to the Ronald McDonald House in Madison, and elsewhere

Story

In 1998, HSA was matched with a person on the autism spectrum. The company had a tremendous amount of paperwork nobody had the time to file, causing an efficiency processing problem for the company. Work Opportunity In Rural Communities, Inc. (W.O.R.C.), provided an individual with the skills HSA was looking for in an employee. James (Jim) Sheets, diagnosed with an Autism Spectrum Disorder, was hired. Darlene Schwab, Vice President of Administration, states that, "It's been a wonderful match." Jim is so fast at what he does that they have expanded his work to special projects.

Jim has built great relationships with the individuals he works with at HSA. "There are certain employees that Jim makes a point to greet when he arrives at work," Darlene said. HSA is a committed employer allowing flexible work hours for Jim. HSA is very proud to provide employment for Jim and sees this opportunity as a tremendous benefit to the company and to Jim.

Reported by Sheri Wichser, Edgewood College, March 2007, for Professor Denis Collins (dcollins@edgewood.edu) and the 2007 Good Samaritan Award, co-sponsored by the Samaritan Counseling Center and Edgewood College.